Subject: Trolley From: Philip DeLisle Date: 06/21/2016 06:07 AM

To: "Lorena Parker (sanpedrobid4@gmail.com)" <sanpedrobid4@gmail.com>

CC: Judie Smith <jsmith@mvtransit.com>, Cheryl Rogers <cheryl.rogers@mvtransit.com>

Lorena: again let me apologize for the service we provided yesterday. It is not the service we usually provide. Any service we did provide, there will be no charge for.

Also, in the future, any special trolley service, I will personally oversee until its completion.

Phil DeLisle General Manager Location 200 - LADOT South 310-638-0556, ext. 238